

Faculty of Science Grievance Procedure for Postgraduate Students and Supervisors

The relationship between supervisor(s) and postgraduate student is an important one: if it is unsatisfactory it can significantly and negatively impact on the educational experience. If serious problems develop in this relationship, the student should:

- i) Raise the matter with the supervisor(s) and seek to resolve the matter personally.
- ii) If this does not resolve the matter, the problem should be referred to the HoD.
- iii) If the supervisor is the Head, it should be referred directly to the Deputy Dean charged with handling Postgraduate Affairs.
- iv) If the supervisor is the Dean or a Deputy Dean, the matter should be referred to the Deputy Vice-Chancellor with the research portfolio.

In the event that the above preferred route is not easily followed, the Chair of the Postgraduate Students' Council should be approached for advice.